



Registration Form

Office address:-
ABILITY (Northants) cic
15 Whitegates
Northampton NN4 9XA

| | |
|--|---|
| Title | <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Miss <input type="checkbox"/> Other |
| First Name | |
| Surname | |
| E-mail | |
| Tel Number | |
| Mobile Number | |
| Date of Birth | |
| Address | |
| Post Code | |
| If you hold a bus pass for concessionary fares, please provide details below | |
| Bus Pass Number | |
| Bus Pass Expiry Date | / / |
| Gender | <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Prefer not to specify |
| Emergency Contact | Name(s) Contact Numbers. Relationship to you |

SUBSCRIPTION LEVEL

- Single Silver £24 Joint Silver £36
 Single Gold £36 Joint Gold £48

MOBILITY NEEDS

When travelling will you be using any of the following? (Please tick box):

- Wheelchair Sticks/crutches Walking frame Shopping trolley Scooter

PAYMENT

I enclose a cheque for £ _____ payable to: **ABILITY Northants cic**

Payable by Bank Transfer to:

ABILITY (Northants) CIC Account Number 65855876 Sort Code 08-92-99

QUOTING your name as the reference so we know who has paid

IMPORTANT

Data Protection

By completing this application form, you are granting us permission to store and process your personal and sensitive information for the purposes of providing a transport service.



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Acceptance of service:

- ✓ *I will comply with the conditions of carriage as amended from time to time*
- ✓ *I declare that the information given on this form is correct.*
- ✓ *Although this information is private and confidential, I give my permission for ABILITY (Northants) cic to use any appropriate information in the case of an emergency and when necessary to pass on any relevant information to the driver or statutory authorities*

SUMMARY TERMS AND CONDITIONS

Please notify the office before 2pm the day prior to the journey, otherwise a £3.50 fee will be charged.

1. The office is open Monday to Friday 9am – 2pm, excluding Public Holidays. All requests for travel must be booked by **telephoning 01327 604123**. Please do not book travel direct with our drivers.
2. Any concerns should be taken up with the office and not the driver. Travel can only be altered with the prior approval of the office and not with the driver.
3. Bookings should be made 24hrs IN ADVANCE and is subject to driver and vehicle availability.
4. Charges and payment: Fares are paid in cash to the driver or a Valid Concessionary Bus Travel Pass must be shown to the driver on request, in lieu of fare.
5. **Cancellation:** must be made to the office the day before you are due to travel, otherwise £3.50 will be charged for cancelled booking.
6. The scheme is unable to provide Passenger Assistants to assist with travel. Passengers must be capable of transferring to their seat on the bus, drivers will be able to provide a steadying hand but will not lift passengers. Smoking is not permitted in any of the buses and seat belts must be worn.
7. Face coverings must be worn on every journey whilst Government guidelines are in force, travel may be refused if not worn.
8. ABILITY Northants cic reserves the right to cancel any travel in the event of unforeseen events or unavoidable circumstances.
9. ABILITY Northants cic is not responsible for any personal possessions left unattended in a minibus. ABILITY Northants cic is not liable for any consequential loss, financial or otherwise, incurred by passengers, following the loss, theft, breakdown or non-availability of a vehicle, or the failure by ABILITY Northants cic to provide a vehicle.
10. ABILITY Northants cic operates a Diversity & Equality Policy.

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|---|---------------------------|---|---------------------|
| Gold Members Single £36 Joint £48 Booking in advance | Home Pick up and drop off | On and off the bus assistance, shopping taken to the door | All trips available |
| Silver Members Single £24 Joint £36 | Agreed local pick up | On and off the bus help if needed | All trips available |